

JOB TITLE: CHILD AND FAMILY SUPPORT WORKER – CASUAL

PAY BAND: \$25.38–\$32.91 PER HOUR (2026–2027), PLUS 10% IN LIEU OF VACATION, BENEFITS AND PUBLIC HOLIDAY PAY, IN ACCORDANCE WITH THE COLLECTIVE AGREEMENT.

UNIT: Child and Family Support Services Team

STATUS: Casual bargaining unit position. Hours are scheduled on an as-needed basis and are not guaranteed.

VACANCY: This posting is for an existing vacancy.

USE OF AI: Artificial intelligence is not used to screen, assess or select applicants for this position.

DESCRIPTION:

Under the direction of the Team Lead - CFSW, the Child and Family Support Worker position will assume a key role in providing support to families and children.

This is a casual role working evening, overnight and weekend shifts within the bargaining unit. The working hours for this position will require flexibility to meet the needs of our service recipients. Hours are on an as needed basis and are not guaranteed.

DUTIES & RESPONSIBILITIES INCLUDE:

- Working with families and youth in addressing behavioral and emotional issues.
- Developing service plans with families to set clear and specific goals and objectives; applying programs such as, but not limited to, Signs of Safety, Triple P; and assessing the child and/or family's participation, engagement, and application of interventions provided.
- Being available to respond to crisis situations that will focus on stabilizing, enhancing, and maintaining family relationships.
- Supporting Youth in Care or on CCSY to develop life skills and skills for independent living.
- Supporting children and families in Supervised Access, including arranging and scheduling visits for assigned families, providing assigned families with orientation to the Child and Family Support Services programs, providing transportation for children and families as required, complete documentation including case notes as required.
- Working with child protection workers and other community agencies and professionals in a collaborative approach to service delivery.
- Attending case conferences and planning meetings for children and families as necessary.
- Participating in agency and professional training.
- Completing and maintaining professional case notes, opening assessments and referrals, regular reports and closing summaries as required.
- Co-facilitating groups within the agency or with community partners.
- Other duties as assigned, including, but not limited to, writing social histories for children and parents' social histories, assist with agency duties related to service to children and families,

QUALIFICATIONS REQUIRED

- Child and Youth Worker diploma is preferred.
- A Social Service Worker diploma or degree from a recognized College or University may be considered.
- Minimum of three years experience working with hard to serve children/youth and/ or their families
- Strong assessment skills in child development and family dynamics.
- Sound knowledge and skills in behavior management interventions.
- Proven ability to engage multi-problem children and families.
- Effective communication skills.
- Ability to work as a member of a team and/or independently as necessary.
- Ability to engage and intervene under crisis situations.
- Valid driver's license in good standing and available vehicle.
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Preference given to applicants with:

- A Child and Youth Worker diploma.
- Previous parent education experience.
- Proven organizational skills including the ability to meet deadlines.
- Knowledge and/or experience in the field of child welfare and fostering.
- Experience in running groups
- Experience in crisis intervention.

The Children's Aid Society of Oxford County is committed to the values of equity, inclusion, and respect and is dedicated to building a workforce that reflects the diversity of the community in which we live and serve. The Agency accepts applications from all qualified individuals and encourages applications from equity-deserving groups.

We are committed to creating an accessible environment for all. If you are contacted to participate in the interview process, please let us know if you have any accommodation needs.

Apply with a cover letter and resume to Human Resources at: hr@casoxford.on.ca The deadline for this posting is: August 24, 2026.