



Children's Aid
Society of
Oxford County

Annual Report

2023-2024

519.539.6176
800.250.7010



www.casoxford.on.ca



712 Peel Street, Woodstock ON N4S 0B4



**Children's
Aid Society**
Of Oxford County

OUR MISSION

Together with our community, we help children, youth, and families be safe, strong, and connected.

OUR VISION

Safe children and youth, strong families,
caring communities.



OUR VALUES

Collaboration: We believe in the strength of working together.

Advocacy: We promote the voice of children, youth and families.

Relationships: We nurture respectful relationships that enable change, safety, and meaningful connection.

Inclusivity: We champion equitable access to opportunities and resources for all.

Accountability: We approach the responsibility entrusted to us with integrity, transparency, and care.



BOARD OF DIRECTORS 2023-2024

CHAIR

CATHERINE LECLAIR

PAST CHAIR

DAN MOLINARO

VICE CHAIR/ SECRETARY

JEANNETTE VAN LAGEN

TREASURER

BOB KATES

DIRECTORS

DR. JEFFREY NICOLS

TRACEY THOMPSON

ROD WILKINSON

TAMI MURRAY

FRED FREEMAN

TAMMY HEWSON

JO ANN HANSON

ROCIO LOZANO

IGOR BUBIC

DEREK SARLUIS

A MESSAGE FROM OUR BOARD CHAIR AND EXECUTIVE DIRECTOR 2023-2024

As we reflect on the past year at the Children's Aid Society of Oxford County, we are filled with immense pride and gratitude for the unwavering dedication and commitment of our team and our community. Our journey to create a safer and more supportive environment for children, youth, and families has been greatly enhanced by the collective efforts of everyone involved.

This year, we have continued the important work of embedding a practice framework that emphasizes family supports and child safety. Our staff, across all areas of our organization, have wholeheartedly embraced the Signs of Safety practice. This approach ensures that children and youth remain at the center of all decision-making, reinforcing our commitment to their well-being. Recognizing that family violence continues to be an issue impacting families, our Family Violence program, along with supporting women, children and youth has increased their offering of group services utilizing the Caring Dad's Program in our community.

We are deeply honored to work alongside a team of community minded board members, whose support and volunteer work bring invaluable strengths to our mission. Their dedication helps us create a safer community and reinforces our shared commitment to the children, youth, and families we serve.

It is essential to recognize that child welfare does not happen in isolation. It is through the collaborative efforts of our entire agency and the broader community that we can continue to support the safety and well-being of those we serve. We extend our sincere gratitude to everyone whose care for children, youth, families and community contribute to our mission with passion and dedication.

Together, we will continue to build a brighter future for the children, youth, and families of Oxford County.

With heartfelt thanks,



Catherine Leclair
Chair, Board of Directors



Tina Diamond
MSW, RSW, MBA, CHRL
Executive Director

2023-2024 SERVICE STATS

2009

phone calls received

801

child protection investigations completed

145

families receiving ongoing family support

31

children and youth admitted into care

45

children and youth in kinship placements

28

discharged children and youth out of care

24

partnerships with foster care providers and formal customary care homes

WHAT WE ARE PROUD OF ...

In the past year, we have made significant strides in enhancing our services, particularly for vulnerable youth.

We are proud to have employees who are dedicated creating safety, well-being, and permanency for children, youth, and families.

We take pride in offering Oxford County a high quality of service that is focused on the unique needs of children, youth and families in our community.

Through our partnerships with County of Oxford and Community Health Center, we established a youth transition home for vulnerable youth. This collaboration has been instrumental in having youth remain in their community and solidifying housing and stability.



BURSARIES

We are proud to offer five bursaries to youth this year. These bursaries are aimed at supporting their educational and personal development, providing them with opportunities to achieve their goals.

VOLUNTEER

Volunteer recruitment has been a key focus, with active participation in the Oxford Volunteer Coordinators Network and participation in community volunteer requirement events five community we have been able to retain 17 dedicated volunteers. We continue to actively recruit more volunteers to support our service initiatives.

KINSHIP

Our need to engage kinship families has increased, and we have responded by developing intentional networks and expanding our supports for children, youth, and families involved with child welfare services.

We are proud of 25 community collaborations and partnerships, including intentional work with various cultural, religious, and faith-based groups to ensure good working relationships and collaborative practices.

TRAINING

Our society continues to seek opportunities to invest in community capacity to effectively respond to situations of domestic violence, ensuring community awareness and development.

GRANTS

This year, we successfully obtained a grant based funding to enhance service coordination for children, including infants and toddlers. We are active participants in planning for children's services, focusing on the ages and stages and the Tamarack initiatives for the children's services planning table.

FOSTERING

We continue to seek opportunities to engage new foster families to care for children and youth. Our efforts include ongoing recruitment at community events to ensure a robust network of foster care providers.

FAMILY FEEDBACK SURVEY RESULT SUMMARY

- 84% overall service recipient satisfaction.
- 91% of service recipients felt that their worker listened to them in a way that showed they wanted to really understand their family.
- 90% of service recipients felt that their worker did what they said they would do.
- 92% of service recipients felt that their worker noticed what was working well in their family regarding the care, safety, and well-being of their children.
- 87% of service recipients felt that their worker had been clear with them about how they saw the concerns about their family situation.
- 89% of service recipients felt that their worker spent time with their children and listened to what the children said about the problems and what needed to happen.





FAMILY VIOLENCE COUNSELLING PROGRAM of Oxford County

141 consultations to CAS staff who are working with families that are navigating domestic abuse issues.

Groups and individual supports to 117 women, 13 teens and 49 children who are living or left an abusive relationship.

Court support services, in partnership with Ingamo, DASO, and Victim Assistance Services of Oxford County, to 435 individuals who are survivors of domestic abuse.

Court support services for 136 children navigating criminal court as a result of being a victim or witness to a criminal offence.

Groups for MARC and PAR: 122 men and 27 women who have used violence in relationships were court ordered into group services through Partner Assault Response.

Group for Caring Dads: 30 men who have used violence in relationships or in their parenting which encompasses 37 partners and 61 children.

STATEMENT OF OPERATIONS

YEAR ENDING MARCH 31, 2024

REVENUES

Child Welfare	\$	13,658,879	91.2%
Other Province of Ontario Programs		829,217	5.5%
Other income and recoveries		436,997	2.9%
Children's Aid Foundation of Canada		51,194	0.3%
TOTAL REVENUE	\$	14,976,287	100%

EXPENSES

DIRECT SERVICES EXPENSES

Salaries & Wages	\$	7,050,501	46.1%
Employee Benefits		2,997,946	19.6%
Foster & Boarding Home Payments		2,136,776	14.0%
Targeted Subsidies		432,322	2.8%
Client's Personal Needs		419,175	2.7%
Travel		314,770	2.1%
Emergency Assistance		167,676	1.1%
Health & Related Expenses		82,420	0.5%
Purchased Professional Services - Case/Client		36,754	0.2%
Training & Recruitment		33,754	0.2%
Program Expenses		7,886	0.1%
	\$	13,679,980	89.4%

ADMINISTRATIVE EXPENSES

Building Occupancy	\$	887,140	5.8%
Technology Expenditures		297,724	1.9%
Miscellaneous Expenditures		175,546	1.1%
Office & Administration Expenses		149,021	1.0%
Purchased Professional Services - Non-Client		106,805	0.7%
Promotion & Publicity		9,885	0.1%
	\$	1,626,121	10.6%

TOTAL EXPENSES

MCCSS SURPLUS (DEFICIT)

Funds Reclaimed by MCCSS	\$	(329,814)	
Funds Transferred from BBF with MCCSS		0	
		301,449	

NET SURPLUS (DEFICIT)	\$	(28,365)	
------------------------------	-----------	-----------------	--



**Children's
Aid Society**
Of Oxford County



**FAMILY VIOLENCE
COUNSELLING PROGRAM**
of Oxford County

