

Children's Aid Society of  
Oxford County

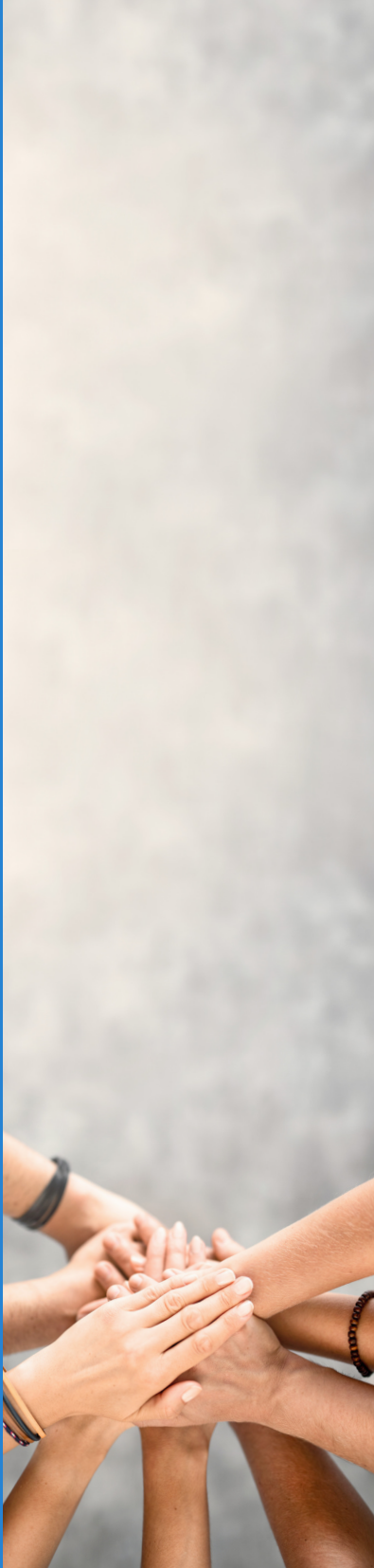
# ANNUAL REPORT

2022 - 2023

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**Children's  
Aid Society**  
Of Oxford County



# OUR MISSION

Together with our community, we help children, youth, and families be safe, strong, and connected.

# OUR VISION

Safe children and youth, strong families, caring communities.

# OUR VALUES

**Collaboration:** We believe in the strength of working together.

**Advocacy:** We promote the voice of children, youth and families.

**Relationships:** We nurture respectful relationships that enable change, safety, and meaningful connection.

**Inclusivity:** We champion equitable access to opportunities and resources for all.

**Accountability:** We approach the responsibility entrusted to us with integrity, transparency, and care.



BOARD OF  
DIRECTORS  
2022-2023

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# A MESSAGE FROM OUR BOARD CHAIR AND EXECUTIVE DIRECTOR 2022-2023

It has been a year of stability and ongoing learning for the Children's Aid Society of Oxford County. Despite a provincial climate of change, we continue to embed a practice framework that is focused on both family support and child safety. We are proud of our staff in all areas of our organization who have embraced Signs of Safety and continue to place children and youth at the centre of all decision making. We have been truly honoured to work alongside each of you and are grateful for the strengths that you have shared to help make our community safer. We see your tremendous commitment to children, youth, and families and are proud of the work we do together.

Through consultation we have received feedback from both those receiving service as well as community partners. This feedback is valuable in keeping us on a path of continuous improvement in the quality of service we provide. It has been identified that children, youth, and families are seeking and are best supported by seamless access to community services, community partners who effectively collaborate, and services that are provided with transparency and accountability. We look forward to continuing to provide services that support families and recognizes the uniqueness of every child, youth, and family. With care and compassion at the forefront of our work, we will continue to serve the children, youth, and families of Oxford County, ensuring that we recognize and acknowledge the humanity in each other and those that we serve.



Through our commitment to working collaboratively alongside our community partners, we support children, youth, and families to be safe, strong and connected. With our Strategic Plan as a tool, we are able to be effective and intentional in our work in service excellence, organizational culture, equity and inclusivity, financial sustainability, and community connections. We are committed to working alongside our staff, our Resource Care Providers, our volunteers, our Board of Directors, our partners, and the Ministry to create safety and well-being for the children and youth of Oxford County.

The work of child welfare does not happen in isolation. We extend sincere gratitude to all who work alongside us to create a future that encompasses safety for children and youth.



Catherine Leclair  
Chair, Board of Directors



Tina Diamond  
MSW, RSW, MBA, CHRL  
Executive Director

## 2022-2023 SERVICE STATS

**1577**

phone calls received

**641**

child protection investigations completed

**167**

families receiving ongoing family support

**33**

children and youth admitted into care

**62**

children and youth in kinship placements

**29**

discharged children and youth out of care

**23**

partnerships with foster care providers and formal customary care homes

We are proud to have...

...awarded 6 Bursaries to support youth pursuing Post Secondary Education

...partnered with 20 Volunteers

...participated in 25+ Community Collaborations and Partnerships





# Family Feedback Survey Result Summary

- 78% overall service recipient satisfaction
- 77% of service recipients felt that their worker listened to them in a way that showed they wanted to really understand their family
- 84% of service recipients felt that their worker noticed what was working well in their family regarding the care, safety, and well-being of their children.
- 80% of service recipients felt that their worker had been clear with them about how they saw the concerns about their family situation.
- 85% of service recipients felt that their worker spent time with their children and listened to what the children said about the problems and what needed to happen.





## FAMILY VIOLENCE COUNSELLING PROGRAM of Oxford County

197 consultations to CAS staff who are working with families that are navigating domestic abuse issues.

Groups and individual supports to 115 women, 13 teens and 44 children who are living or left an abusive relationship.

Court support services, in partnership with Ingamo and Victim Assistance Services of Oxford County, to 269 individuals who are survivors of domestic abuse.

Court support services for 98 children navigating criminal court as a result of being a victim or witness to a criminal offence.

Groups for MARC and PAR: 102 men and 28 women who have used violence in relationships were court ordered into group services through Partner Assault Response.

# STATEMENT OF OPERATIONS

## YEAR ENDING MARCH 31, 2023

### REVENUES

Child Welfare	\$	13,679,920	92.1%
Other Province of Ontario Programs		764,679	5.1%
Other income and recoveries		369,363	2.5%
Children's Aid Foundation of Canada		35,846	0.2%
<b>TOTAL REVENUE</b>	<b>\$</b>	<b>14,849,808</b>	<b>100%</b>

### EXPENSES

#### DIRECT SERVICES EXPENSES

Salaries & Wages	\$	7,246,593	49.2%
Employee Benefits		2,053,651	14.0%
Foster & Boarding Home Payments		2,021,787	13.7%
Targeted Subsidies		461,610	3.1%
Client's Personal Needs		373,518	2.5%
Travel		238,202	1.6%
Emergency Assistance		173,953	1.2%
Health & Related Expenses		87,417	0.6%
Purchased Professional Services - Case/Client		51,560	0.4%
Training & Recruitment		49,364	0.3%
Program Expenses		5,486	0.0%
	<b>\$</b>	<b>12,763,141</b>	<b>86.7%</b>

#### ADMINISTRATIVE EXPENSES

Building Occupancy	\$	1,138,582	7.7%
Technology Expenditures		275,582	1.9%
Miscellaneous Expenditures		257,752	1.8%
Office & Administration Expenses		168,587	1.1%
Purchased Professional Services - Non-Client		85,167	0.6%
Promotion & Publicity		31,825	0.2%
	<b>\$</b>	<b>1,957,495</b>	<b>13.3%</b>

#### TOTAL EXPENSES

#### MCCSS SURPLUS

Surplus Funds Reclaimed by MCCSS	(64,586)
Surplus Funds Transferred to BBF with MCCSS	(64,586)

#### NET SURPLUS (DEFICIT)

<b>\$</b>	<b>-</b>
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**FAMILY VIOLENCE**  
**COUNSELLING PROGRAM**  
of Oxford County